### **Abhijeet Sahu**

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CAREER OBJECTIVE

* PMP & Scrum certified IT Manager, having over 13 years of expertise in the IT Industry of delivery and executing projects from end-to-end in offshore-onsite model with strong analytical, problem solving and troubleshooting skills, willingness and ability to quickly adapt to new environments and learn modern technologies/methodologies.

EXPERIENCE SUMMARY

* Managed the projects with the largest one for the **budget of 2.75 million** with onshore-offshore model in multi-vendor environment
* Specializing in Insurance, Healthcare & Financial Services domain, consistently delivering outstanding results
* Experience in **PERT**, Networking Techniques, **P**recedence **D**iagramming **M**ethod, and Earned **V**alue **M**gmt
* Identifying and Interacting with stakeholders as per **RASCI/RACI** model and refining requirements to be developed/enhanced in a **Matrix** environment
* Managing RISK/ISSUE using **RCA analysis** by adapting approach of **5 Why**, **Fishbone Diagram**, **Pareto Chart**
* Rich experience in **DW/ETL/BI/Analytics** Development, Implementation, Production Support & Quality Assurance.
* Experienced in Database Migration Projects of Oracle from 9i to Oracle Exadata.
* Cloud Implementation in **AWS** technology stack & **Red Hat cloud**.
* Strong communication skills and ability to liaise with business, technical experts, and management.

TECHNICAL SKILLS:

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| --- | --- |
| **Accreditations** | PMP, Agile – CSM, INS-21, Cloud Practioner. |
| **Project Management** | Leadership, Cost & Schedule Mgmt, PMO, Metrics Calculation, Waterfall/V-model/Agile process, Conflict Mgmt, Risk Mgmt, Stakeholder Mgmt, Project Integration, CMMi, ITIL |
| **Project Management /Agile/Change**  **Management** | MS Project, Rally, VersionOne, MS SharePoint, MS Office (Word, Excel, Visio, Powerpoint), BMC Remedy & SmartIT. |
| **Tech Experience** | Informatica, Business Objects, Oracle, Unica, Cognos, AWS Cloud, R |

EXPERIENCE DETAILS

**Wellmark,** Des Moines, IA Feb 2017 – Present

# Release Manager /Project Manager

* Manage Implementations for all Data Management Program releases for SAS, Informatica & Business Objects.
* Defined and implementing Release Management process involving TFS, BMC SMARTIT & Remedy.
* Managed implementation of BMC Remedy & SMARTit involving Installation, migration of in-house tool, training & communication campaign for new Change & Release Management process across enterprise.
* Project Manager for infrastructure upgrade & patching initiatives (small projects of < $250K) for SAS, Oracle, Teradata.
* Defined release Strategy for migration of in premise Unix to AWS Linux.
* Ongoing evaluation of AWS Code Deploy to replace TFS for release implementation even if Data warehouse is not migrated to RedShift.
* Ongoing evaluation to implement DEVOPS process after migrating DW to AWS Infrastructure.
* Supported Cognizant team to present a POV on migrating existing Data Warehouse to Cloud leveraging Informatica Cloud & Amazon S3, Aurora & RedShift.
* Supported SCRUM teams on need basis as SCRUM MASTER as required, also performed role of Agile Coach for small teams to help enable AGILE culture in teams new to AGILE.
* Created common repository for all release policies, protocols, training materials, and issues/resolutions for cross team skill building and to decrease issue resolution cycle time.
* Prepared the Release Calendar for production & QA releases and published it as SharePoint Calendars.
* Publish Monthly Release Metrics for Senior Leaders to track effectiveness of releases.
* Manage Delivery & Client Relationship of 10+ ETL resources Onsite, generating $1.5 M revenue.

Environment/Tool: MS Project, Rally, MS SharePoint, TFS, AWS, Informatica

**The Hartford,** Hartford, CT Dec 2016 – Jan 2017

# Project Manager/Scrum Master

* Development Project Manager/Scrum Master for Commercial Data Warehouse programs in Agile & Hybrid delivery models. Responsible for project budgets totaling approx. ~$1m USD.
* Lead Project Manager for SMIDDLE Project for, which enabled reporting & analytics for untapped customer base whose exposure was in between Small & Middle Market. The analytics initiative helped The Hartford to tap $40m untapped market & generated $20m premium in the first year.
* Implemented a new complex Data Mart involving 25 new DIM tables & 5 FACT Tables.
* Lead development initiative of Business Objects reports & new Tableau Dashboards.
* Analytical estimates/sizing for Datawarehouse projects in Commercial LOB. Experienced in ROM, Bottoms UP & PERT estimates.
* Managing effective Stakeholder & communication with the virtual team spread across different geographies.
* Maintaining activities in **WBS structure** and delivering the tasks **on time and within budget and scope**
* Responsible maintaining project scope, time, cost, quality, risk & conflict management for projects managed.
* Communicated project accomplishments, status & finances on a regular basis via written and verbal means to Senior Management, including the project sponsors who were the CFO, the CIO and the SVP of Underwriting of Small Commercial.
* Organized & facilitated Agile & Scrum meetings, which included Sprint Planning, Daily Scrum, Sprint Review & Retrospective.
* Acted as AGILE Coach for the Portfolio to spread agile awareness & help new teams to adopt AGILE.
* Delivery Manager for ETL/BI teams in Commercial & Personal Auto LOB, managed $ 2.5 M yearly revenue.

Environment/Tool: MS Project, HP-ALM, Rally, Oracle, Informatica, Business Objects

**Hartford Insurance Group,** Hartford, CT June 2015 – Dec 2015

# Scrum Master

* **Managing (Responsibility of Key Liaison) vendor & internal stakeholders for CLAIMS portfolio.**
* Coached/Mentored a cross-functional team of 10 resources to deliver a .NET rewrite project to enable Claims Reconciliation applications working in IE11.
* Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings.
* Collaborated with members of the Product, Business and Engineering Teams to develop and maintain Product Backlogs.
* Lead Scrum of Scrum for onsite teams & offshore teams in India.
* Performed weekly portfolio review with Senior Management & provided updates to stakeholders.
* Experienced in using Version 1 & creating standard reports for burndown & velocity tracking.
* Implement employee self-service (benefits) portal in Agile framework.
* Managed ETL QA 8 ETL accounts remotely, supported delivery & onboarding new resources. Oversaw delivery of $2M worth of business apart from billable role.

**Hartford Insurance Group,** Hartford, CT June 2013 – June-2015

***Project Manager: Group Benefits***

* Project Manager for multiple small Data Warehouse/Business Intelligence Projects (~ each project up to $250K) involving Oracle, Informatica & Business Objects primarily.
* Lead the project team for GB Data ware house migration from Oracle 9i to Exadata. Familiar with challenges with software install & downstream impacts due to upgrade.
* Managed a fixed bid project for migration of Informatica from 8.5 to 9.5.
* Involved in project estimations for Group Benefits DW projects along with PMO.
* PPM resource management for all Onsite & offshore resources.
* Managed allocations & Invoicing of 10+ Onsite team & 50 + Offshore team members.
* Directly Manage & performance appraisal of 10 test leads support multiple LOB.

**Hartford Insurance Group,** Hartford, CT Jan 2012 – June-2013

***Quality Assurance Manager: Group Benefits***

* QA manager for multiple Data Warehouse/Business Intelligence Projects involving Oracle, Informatica & Business Objects primarily.
* Experienced as a QA delivery manager working with the Application Managers and QA Leaders across multiple LOB’s of The Hartford, to facilitate the execution of a results-driven Quality Management Process that is focused on: customer satisfaction, continuous improvement, and optimization.
* Introduced BI AUTOMATION Testing & responsible for Cost savings up to $500 K per year.
* Plan, develop, and implement the research of new or improved testing methods, processes, tools, and systems.
* Worked collaboratively and proactively with QA Team, Development teams and others to design and develop effective automation solutions, troubleshoot issues and resolve bugs.
* Manage and oversight all QA/UAT environments, coordinate release schedule with release team.
* PPM resource management for all Onsite & offshore resources.
* Managed allocations & Invoicing of 10+ Onsite team & 50 + Offshore team members.
* Directly Manage & performance appraisal of 10 test leads support multiple LOB.
* ETL QA Delivery Manager for ETL/BI QA teams Group Benefit LOB, managed $ 2.5 M yearly revenue.

***Syntel Inc. – Project Lead, SALT LAKE CITY UT***

***American Express:*** *Multiple roles as QA Lead, Data Analyst & Onsite Coordinator -* (Oct 2010- Jan 2012)

* SME for Gift Card Supply Chain & payment settlement process of Amex Prepaid cards.
* Defined Functional Test requirements in collaboration with business partners from different functional areas like SCM, Web designing, Financial Reconciliation, Risk, and Reporting
* Data Analyst for Prepaid Card Authorization Team.

***Accenture – Analyst Programmer (multiple roles)- Bengaluru India, San Francisco CA, Bloomington IL***

***Regence Group (BCBS Oregon):*** QA Analyst and Onsite Coordinator - (Jan 2010- Oct 2010)

* Acted as Onsite lead for a Business Object rewrite program
* Converted 200 + Universe & 3000 Reports from Crystal reports to BO XI R2.
* Created Auditing reports to monitor user activity using the Activity Universe of BO.
* Requirement testability for report development and aggregated tables developed by ETL.
* Defined the Infrastructure requirements for Offshore Set Up.

***State Farm Insurance:***  *Data Warehouse Production Support Analyst -* (Aug 2008- Dec 2009)

***Washington Mutual Card Services:***  *Business Objects Report Developer & UNICA Developer -* (June 2005- Aug 2008)

# EDUCATION

* **Bachelor of Technology- Comp Sc** fromBPUT India (2001 – 2005)
* **MBA & M.S. BUSINESS ANALYTICS JOINT DEGREE-** university of Iowa- 2017- 2019